



## Overview and Scrutiny Committee Agenda

Wyre Borough Council  
Date of Publication: 1 February 2019  
Please ask for : Peter Foulsham  
Scrutiny Officer  
Tel: 01253 887606

### Overview and Scrutiny Committee meeting on Monday, 11 February 2019 at 6.00 pm in committee room 2 Civic Centre, Poulton-le-Fylde

1. **Apologies for absence**

2. **Declarations of interest**

To receive any declarations of interest from any councillor on any item on this agenda.

3. **Confirmation of minutes**

(Pages 1 - 4)

To confirm as a correct record the minutes of the meeting of the Overview and Scrutiny Committee held on 7 January 2019.

4. **North West Ambulance Service**

(Pages 5 - 6)

The Head of Service for Cumbria and Lancashire (Peter Mulcahy) and Sector Manager (David Rigby), from North West Ambulance Service (NWAS), will attend for this item. Mr Mulcahy and Mr Rigby will make a presentation about NWAS' performance and the priorities that have been identified for 2019/20. A briefing note has been submitted.

Members of the committee will have an opportunity to comment and ask questions.

5. **Business Plan 2018/19 - Quarterly Performance Statement**

(Pages 7 - 14)

The Service Director Performance and Innovation has submitted a report, the 3rd Quarter Performance Statement 2018/19, October – December 2018. (The report on the previous quarter, July – September 2018 has also been re-published, for the committee's information).

6. **Training and development for councillors**

To consider the training and development requirements of members of the Overview and Scrutiny Committee and of councillors newly elected, for the 2019/20 municipal year.

7. **Overview and Scrutiny Work Programmes 2018/19 and 2019/20 - update report** (Pages 15 - 18)

Peter Foulsham, Scrutiny Officer, will give a verbal update on the delivery of the 2018/19 Overview and Scrutiny Work Programme and the draft Programme for 2019/20.



## Overview and Scrutiny Committee Minutes

The minutes of the Overview and Scrutiny Committee meeting of Wyre Borough Council held on Monday, 7 January 2019 in committee room 2 Civic Centre, Poulton-le-Fylde.

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**Overview and Scrutiny Committee members present:**

Councillors Ibison, I Amos, R Amos, Ballard, C Birch, Ellison, Fail, Gibson, Hodgkinson, Ormrod, Robinson, Shewan and Matthew Vincent

**Apologies for absence:**

Councillor E Stephenson

**Other councillors present:**

Councillor David Henderson, Leader of the Council

**Officers present:**

Garry Payne, Chief Executive  
Marianne Hesketh, Service Director Performance and Innovation  
Peter Foulsham, Scrutiny Officer

No members of the public or press attended the meeting.

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**40 Election of Vice Chairman**

Councillor Matthew Vincent was elected as Vice Chairman of the committee for the remainder of the 2018/19 Municipal Year.

**41 Declarations of interest**

None.

**42 Confirmation of minutes**

**It was agreed** that the minutes of the meeting of the committee held on 26 November 2018 be confirmed as a correct record.

**43 Draft Business Plan 2019-2023**

The Leader of the Council (Councillor David Henderson), the Chief Executive (Garry Payne) and the Service Director Performance and Innovation (Marianne Hesketh) attended to present a report on the Draft Business Plan

2019-2023 and to answer questions from the committee.

Councillor Henderson said that the four-year Draft Business Plan had been prepared to coincide with the four-year election cycle. The Draft Plan comprised only items that it was possible for the council to influence.

Members of the committee commented on the Draft Plan and asked a number of questions.

The Chief Executive agreed that, in relation to collaboration with our partners to improve transport infrastructure, it would be helpful to be more specific about who those partners would be (Lancashire County Council and Blackpool Transport, for example).

Councillor Henderson confirmed that the Cabinet and Management Board had played a substantial part in the preparation of the Draft Plan, Management Board having considered it on several occasions.

Garry Payne confirmed that the regeneration team would develop an Economic Development Strategy and would also bring forward the plan for the Hillhouse Technology Enterprise Zone. Further development of the vision for an Energy Coast would depend upon what opportunities arose.

In response to a question, Marianne Hesketh detailed a number of technological improvements that were either on-going or imminent, including the Citizens Access Portal, a new payment system to facilitate payments to the council by residents, Modern.gov committee management system and Office 365.

A question was posed about the scope for flexibility in business rates to encourage new start-ups. Marianne Hesketh informed members that advice from the Government on this issue was expected soon.

The point was made that climate change was not explicitly referred to in the Draft Business Plan and, it was suggested, it should be considered in relation to all parts of the Plan as a general principle. Councillor Henderson agreed with the point made, and said that it would be reflected.

A view was put forward that one of the ways by which the council should measure the ambition to have a strong local economy would be to monitor employment levels in the borough. Garry Payne said that such information was not readily or regularly available on a borough-wide basis, but job numbers and growth would be captured in the Hillhouse Implementation Plan.

A comment was made that the council did not measure open space provision, and so would not be prompted to take action if the level of open space available needed addressing. Garry Payne responded by saying that open space was dealt with in the Local Plan, but it was not the role or responsibility of the Local Plan to sort out something that was historically deficient.

The Chairman thanked Councillor Henderson, Garry Payne and Marianne

Hesketh for attending the meeting, presenting the Draft Business Plan 2019-2023 and for responding to questions and comments from the committee.

**It was agreed** that the comments made by members of the committee would be taken into account before a final version of the Business Plan 2019-2023 was submitted to Full Council for their consideration in March.

#### **44 Digital transformation - update report**

The Service Director Performance and Innovation, Marianne Hesketh, presented a report.

The Digital Transformation Task Group had made a number of recommendations, the progress on each of which was detailed in the report.

A trial of tablet devices (IPad and Samsung Galaxy) had been completed by four councillors and the feedback had, on the whole, been positive. Android tablets were the preferred option, in that they did all that would be required to facilitate councillors undertaking their roles, and they were significantly cheaper than similar iPads. There would be a phased roll-out after the elections in May. The comment was made that it had been agreed previously that the task group would be reconvened to evaluate any trial that had taken place, before implementation.

The Independent Remuneration Panel, after having considered the implications of the provision of personal devices to all councillors, would report to the Full Council on 17 January 2019 and recommend that the councillors' IT allowance be withdrawn from 2 May 2019. The Chief Executive would, in exceptional circumstances, be authorised to agree to make a payment to a councillor experiencing financial hardship to obtain internet access at home.

Each device would have Outlook, a calendar, Modern.gov and possibly other applications that would be of use to councillors.

It was hoped that officers would become 'paperless' in time, but funding was not currently available for devices for all officers.

Concern was expressed that the trial had only included four of fifty councillors. There were also other issues that had not been fully resolved, including viewing more than one screen at a time, the ability to save (and possibly print) personally annotated documents or agendas and the lack of a full impact assessment. It was suggested that the councillors' IT allowance not be removed until such time as a longer trial with more members had taken place and been evaluated.

The Chairman thanked Marianne Hesketh for her report and for presenting it to the committee.

**It was agreed**

- (i) that the Digital Transformation Task Group not be reconvened.
- (ii) that the recommendation of the Independent Remuneration Panel, in respect of the councillors' IT allowance, be supported.

#### **45 Overview and Scrutiny Work Programme - update report**

Peter Foulsham, Scrutiny Officer, gave a verbal update about the Overview and Scrutiny Work Programme 2018/19 and the draft Overview and Scrutiny Work Programme 2019/20.

Councillor Emma Ellison fed back to the committee following her attendance at the Centre for Public Scrutiny's Annual Conference which was held in December. She said it was a very valuable event, which she found very beneficial, and she highlighted four key messages that had been expounded throughout the day:

- (i) The importance of being proactive in scrutiny, rather than scrutinising issues after the event.
- (ii) The value of considering reports about complaints, including reports by the Ombudsman, when identifying topics for further investigation.
- (iii) The importance of engaging the public in scrutiny.
- (iv) The value of engaging more closely with the Executive.

Reference was made to the State of Wyre report, recently circulated to members, which could be used positively for identifying subjects that might benefit from some degree of investigation by scrutiny. The comment was made that health issues were often discussed but health outcomes were not always considered.

It was also suggested that the committee should involve Portfolio Holders more frequently when monitoring the Business Plan Quarterly Performance reports.

**It was agreed** that the report be noted.

The meeting started at 6.00 pm and finished at 7.18 pm.

**Date of Publication:** 9 January 2019

**Our services:**

Emergency and urgent care  
 Non-emergency patient transport  
 NHS 111



**North West Ambulance Service NHS Trust**

**Briefing for Wyre Overview & Scrutiny Committee**

**11 February 2019**

**Our Strategy**

- Our ambition is to be the best ambulance service in the UK by providing the right care, at the right time, in the right place, every time.
- We will achieve this by taking clinical decisions early in the patient journey to ensure no patient is needlessly waiting.

**Changes to how our performance is measured:**

- A new set of *pre-triage questions* recognise patients in need of the fastest response, earlier in the call e.g. cardiac arrest
- The *most appropriate vehicle* will be sent first time e.g. stroke
- Sending the correct vehicle first time and not multiple vehicles\* will help to free up resources to respond to other emergencies

**Fylde Performance:**

	C1 Mean 7 mins	C1 90 <sup>th</sup> 15 mins	C2 Mean 18 mins	C2 90 <sup>th</sup> 40 mins	C3 Mean 60 mins	C3 90th 120 min	C4 90th 180 min
Morecambe Bay	08:11	14:51	17:10	36:50	00:36:02	01:26:22	02:13:14
Fylde	07:31	13:19	22:04	48:55	00:56:16	02:19:38	03:17:12
South Lancashire	08:49	15:19	25:36	54:32	01:06:02	02:31:00	03:31:03
East Lancashire	08:26	14:51	22:15	46:30	01:00:17	02:23:33	03:05:18

## Fylde Activity (April 2018 – YTD)

- Total Calls Received = 65,000 (214)
- Calls Sourced by 111 = 10,039
- Calls with F2F Response = 46,102
  - S&T YTD = 13,686 (27.8%)
  - H&T YTD = 3,122 (6.34%)

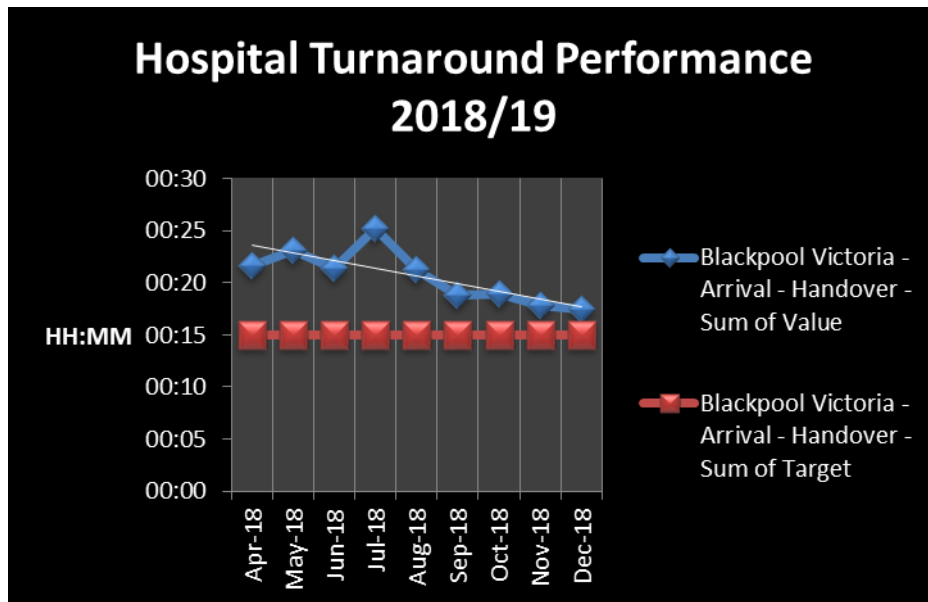
## Performance Improvement Plan:

- Increase numbers of double crew ambulances
- Increase see and treat, and hear and treat
- Reduce ratio of responding vehicles
- More clinicians in our control centres
- Early identification of most life threatening calls by use of key words
- More informed dispatch for other calls.
- Work with partners to enhanced turnaround target of 30 mins
- Fylde Coast – 4 new 12hr emergency ambulances, 7 days per week

## Blackpool CCG Initiatives:

- Introduction of mental health tri-service response model
- Low risk chest pain pathway
- 90 day turnaround programme
- Extension of Night Safe Haven
- Community Access

## Hospital Turnaround:







Report of:	Meeting	Date
Marianne Hesketh, Service Director Performance and Innovation	Overview & Scrutiny	11 February 2019

**Council Business Plan – 3rd Quarter Performance Statement 2018/19**  
**October - December 2018**

**1. Purpose of report**

- 1.1 The dashboard style report (attached) gives a quick reference to quarterly progress against the council’s business plan projects and measures, along with commentary where issues have been identified.

**2. Project Updates**

- 2.1 Of the 15 Business Plan projects, 11 have a green (on track) status, three have an amber (with issues) status and one is now closed. No projects have a red (failing) status. Further explanatory notes for the three projects with an amber status are included in the following paragraphs.

Support a sustainable future for the fish processing industry – As reported in previous quarters, the success of this project is highly dependent on negotiations with Associated British Ports (ABP). Whilst these talks are underway, an agreement is yet to be reached on how this project might be taken forward.

Support the delivery of the Wyre Early Action project to include a focus on vulnerable children and young people – One of the objectives of this project is co-location of partner agencies to reduce duplication. Contracts have been exchanged with the Police to move into the Civic Centre and further to the quarter 3 report, the move is imminent.

Deliver our #DigitalWyre strategy – Whilst a lot of good progress is being made, including: the implementation of the TOPdesk self-service portal for reporting of ICT faults and making requests; the resolution of many Public Service Network (PSN) issues and successful trial of the Modern.gov app, the service continues to struggle with lack of resource. However, two new staff for service desk positions have been appointed and took up post in January 2019.

- 2.2** Of the six commercial projects, four have a green status and two have an amber status. Further explanatory notes for the projects with an amber status are included in the following paragraphs.

Improve the return from Fleetwood Market – The issues with this project relate to a couple of tasks which are overdue. These being: pulling together a document describing business development plans for the market and researching heritage information about the market.

Expand wedding remit and include life events – progress against this project has been slower than planned. Preparations are underway for a wedding opening day to be held at Marine Hall on 17 February 2019 which is going to showcase all our wedding venues including Marine Hall, the Mount, Thornton Little Theatre and the Civic Centre in Poulton.

### **3. Performance Updates**

- 3.1** In addition to usual quarterly performance measures, the measures from the bi-annual Life in Wyre survey are included in the quarter 3 report. These results are broadly on track with customer satisfaction levels remaining high.

Of the 16 measures included on the report, six have a green status (improving or in line with expectations), six have an amber status (within 10% variance or comparable data unavailable) and four have a red status (worsening). Further explanatory notes for the four measures with a red status are included in the following paragraphs.

Number of dwellings planning permission is granted for – The actual figure for Q3 is relatively low compared to other quarters. Although a number of major housing applications were approved in the quarter, they were for reserved matters applications and had been counted previously in performance monitoring when outline consent was granted.

Number of affordable dwellings planning permission is granted for – No affordable dwellings were granted permission during this quarter. Although a number of major applications which included affordable housing provision were approved in the quarter, they were for reserved matters applications and had been counted previously in performance monitoring when outline consent was granted.

Number of businesses supported – The figure for Q3 this year is lower than for the comparator period (Q3 2017/18) but above the estimated target for the quarter. The reductions for this financial year are due to less events being held this year than in the previous year.

Number of paid up businesses registered with Wyred Up – The database was scrapped at the start of this financial year to ensure GDPR

compliance. Therefore now only includes businesses who have registered since April 2018.

<b>Financial and legal implications</b>	
Finance	<i>There are no financial implications</i>
Legal	<i>There are no legal implications</i>

**Other risks/implications: checklist**

If there are significant implications arising from this report on any issues marked with a ✓ below, the report author will have consulted with the appropriate specialist officers on those implications and addressed them in the body of the report. There are no significant implications arising directly from this report, for those issues marked with a x.

<b>risks/implications</b>	<b>✓ / x</b>
community safety	x
equality and diversity	x
sustainability	x
health and safety	x

<b>risks/implications</b>	<b>✓ / x</b>
asset management	x
climate change	x
ICT	x

**Processing Personal Data**

If the decision(s) recommended in this report will result in personal data being processed, a privacy impact assessment (PIA) will have been completed and signed off by the council's Data Protection Officer before the decision is taken (as required by the General Data Protection Regulations 2018).

report author	telephone no.	email	date
Claire Dubelbeis	01253 887645	Claire.Dubelbeis@wyre.gov.uk	31/01/19

<b>List of background papers:</b>		
name of document	date	where available for inspection

**List of appendices**

N/A

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**Key:** G A R B i O X

G = On schedule/target; i = no target set  
 A = Minor issues; O = No Information  
 R = Major issues; X = Not Started  
 B = Complete/Ended

Direction is based on previous year performance	
<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>	Improving or in line with expectations
<span style="background-color: orange; color: black; border-radius: 50%; padding: 2px;">A</span>	Within 10% variance or comparable data unavailable
<span style="background-color: red; color: white; border-radius: 50%; padding: 2px;">R</span>	Worsening

Business Plan Projects	
Facilitate a programme of work to deliver economic growth and prosperity. Including:	
• <a href="#">Deliver the implementation plan for Hillhouse International Enterprise Zone</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
• <a href="#">Support delivery of priority actions of the Blackpool, Fylde and Wyre Economic Prosperity Board</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
• <a href="#">Support a sustainable future for the fish processing industry</a>	<span style="background-color: yellow; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">Adopt a new Local Plan</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Develop the Wyre Beach Management Scheme</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Deliver the Asset Management Programme of Works</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Deliver a programme of work to promote healthy choices and healthier lifestyles to keep people well through better use of our leisure centres, recreational facilities, parks and open spaces</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Support neighbourhood health initiatives for Garstang and Over Wyre to address social isolation and loneliness</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Explore opportunities offered by the Better Care Fund to better support older people and people with disabilities to stay in their own homes</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Support the delivery of the Wyre Early Action project to include a focus on vulnerable children and young people</a>	<span style="background-color: yellow; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">Develop a programme of work to target environmental crime and stimulate community pride</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Facilitate the delivery of community priority projects through the Together We Make a Difference Network</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Deliver our #DigitalWyre strategy, including a focus on:</a>	
• Digital Customer Service	
• Digital Community	<span style="background-color: yellow; color: black; border-radius: 50%; padding: 2px;">A</span>
• Digital Workforce	
• Digital Collaboration	
<a href="#">Collaborate with our partners to apply for Heritage Action Zone status for Fleetwood conservation area</a>	<span style="background-color: blue; color: white; border-radius: 50%; padding: 2px;">B</span>
<a href="#">Ensure the Council meets the requirements of the new General Data Protection Regulations</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>

Commercial Projects	
<a href="#">Commercial use of our land/buildings</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">New ways of working</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Explore options for our Theatres</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Improve the return from Fleetwood Market</a>	<span style="background-color: yellow; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">Growing care and repair service</a>	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Expand wedding remit and include life events</a>	<span style="background-color: yellow; color: black; border-radius: 50%; padding: 2px;">A</span>

### Comments and Issues - Projects

**Fish processing industry** – Wyre Council are having positive discussions with Associated British Ports (ABP), however Wyre Council remain very much reliant on their involvement to progress the project further.

**Local Plan** – A six week public consultation on the Main Modifications (MM) and SA Addendum finished on the 24<sup>th</sup> October 2018. An Addendum to the Consultation Report included a summary of all representations received with a response to the matters raised. All representations and the Addendum to the Consultation Report were sent to the Inspector on the 4<sup>th</sup> November 2018. All further queries from the Inspector were dealt with. A special Council meeting to consider the final Local Plan has been set up for the 28<sup>th</sup> February 2019.

**Early Action** – Wyre Council are currently in discussions with Chorley and Lancaster to share documentation and good practice. Terms of Reference and Information Sharing Protocols are being drafted. Contracts have been exchanged with the Police for them to accommodate space within the civic centre.

**Healthy Lifestyles** – Self-care week – We had a really successful week out promoting self-care across Wyre for the week 12<sup>th</sup>- 18<sup>th</sup> November at local supermarkets, GP Surgeries and Libraries with our partner organisations Fylde Coast YMCA, the NHS QUIT squad, N-Compass and Age Concern. We have produced a range of new health and wellbeing banners and a Health & Wellbeing leaflet to promote our varied programme of activities that are available across the borough.

Measures	Actual	Comparator year/period	Direction
<a href="#">Number of dwellings planning permission is granted for (gross cumulative)</a>	267	420	<span style="background-color: red; color: white; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Number of affordable dwellings planning permission is granted for (gross cumulative)</a>	42	75	<span style="background-color: red; color: white; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Number of businesses supported</a>	243	368	<span style="background-color: red; color: white; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Number of paid up businesses registered with Wyred Up</a>	29	71	<span style="background-color: red; color: white; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Out of work benefit claimant count</a> * Figure for November 2018	*1,035	980	<span style="background-color: orange; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">Town centre vacancy rates (bi-annual measure)</a> Next measured end of January	7.22%	7.37%	<span style="background-color: orange; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">Percentage of adults classified as overweight or obese</a>	**67.7% (16/17)	65.0% (13/15)	<span style="background-color: orange; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">Excess weight –child 10-11 years (obesity and overweight measure) ANNUAL</a> **Reported on in previous report	**29.1% (16/17)	31.1% (15/16)	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">% clients enabled to remain living in their own home (Care &amp; Repair)</a>	100	98.5%	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Number of leisure centre customer visits (cumulative)</a>	638,390	637,387	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">% of people satisfied with sport and leisure facilities</a> Data from Life in Wyre Survey	62.0% (18/19)	63.0% (16/17)	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">% of residents satisfied with parks, playgrounds and open spaces</a> Data from Life in Wyre Survey	66.0% (18/19)	N/A	<span style="background-color: orange; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">% of people satisfied with where they live</a> Data from Life in Wyre Survey	80.0% (18/19)	82.0% (16/17)	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>
<a href="#">% of people that strongly or tend to agree that the Council provides value for money</a> Data from Life in Wyre Survey	51.0% (18/19)	55.0% (16/17)	<span style="background-color: orange; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">% of residents very or fairly well informed</a> Data from Life in Wyre Survey	58.0% (18/19)	63.0% (16/17)	<span style="background-color: orange; color: black; border-radius: 50%; padding: 2px;">A</span>
<a href="#">% of e-contacts as a % of total contacts</a>	44.48%	36%	<span style="background-color: green; color: white; border-radius: 50%; padding: 2px;">G</span>

### Comments and Issues - Measures

**Number of affordable dwellings planning permission is granted** – No affordable dwellings were granted permission in Q3. Although a number of major applications which included affordable housing provision were approved in the quarter, they were for reserved matters applications and had been counted in previous monitoring when outline consent was granted.

**Number of businesses supported** – In Q3 business have received support via the following channels: Wyre Business Awards - 75; Direct – 19; Signposted – 2; Building Wyre – 33. The number above is cumulative, so down on the previous year due to less events being run in the early quarters.

PLEASE NOTE: The [hyperlinks](#) give further information on each of the projects and measures (this is available with council intranet access only). Further information on the projects and measures is available for members of the public by request via [mailroom@wyre.gov.uk](mailto:mailroom@wyre.gov.uk) or the Engagement Team: 01253 891000

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**Key:** G A R B i O X

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 B = Complete/Ended

Direction is based on previous year performance	
<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>	Improving
<span style="background-color: orange; color: black; border: 1px solid black; border-radius: 50%; padding: 2px;">A</span>	No significant change or comparable data unavailable
<span style="background-color: red; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">R</span>	Worsening

Business Plan Projects	
Facilitate a programme of work to deliver economic growth and prosperity. Including: <ul style="list-style-type: none"> <li>Deliver the implementation plan for Hillhouse International Enterprise Zone</li> <li>Support delivery of priority actions of the Blackpool, Fylde and Wyre Economic Prosperity Board</li> <li>Support a sustainable future for the fish processing industry</li> </ul>	<div style="display: flex; flex-direction: column; align-items: center;"> <span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span> <span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span> <span style="background-color: yellow; color: black; border: 1px solid black; border-radius: 50%; padding: 2px;">A</span> </div>
Adopt a new Local Plan	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
Develop the Wyre Beach Management Scheme	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
Deliver the Asset Management Programme of Works	<span style="background-color: yellow; color: black; border: 1px solid black; border-radius: 50%; padding: 2px;">A</span>
Deliver a programme of work to promote healthy choices and healthier lifestyles to keep people well through better use of our leisure centres, recreational facilities, parks and open spaces	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
Support neighbourhood health initiatives for Garstang and over Wyre to address social isolation and loneliness	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
Explore opportunities offered by the Better Care Fund to better support older people and people with disabilities to stay in their own homes	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
Support the delivery of the Wyre Early Action project to include a focus on vulnerable children and young people	<span style="background-color: yellow; color: black; border: 1px solid black; border-radius: 50%; padding: 2px;">A</span>
Develop a programme of work to target environmental crime and stimulate community pride	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
Facilitate the delivery of community priority projects through the Together We Make a Difference Network	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
Deliver our #DigitalWyre strategy, including a focus on: <ul style="list-style-type: none"> <li>Digital Customer Service</li> <li>Digital Community</li> <li>Digital Workforce</li> <li>Digital Collaboration</li> </ul>	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
Collaborate with our partners to apply for Heritage Action Zone status for Fleetwood conservation area	<span style="background-color: yellow; color: black; border: 1px solid black; border-radius: 50%; padding: 2px;">A</span>
Ensure the Council meets the requirements of the new General Data Protection Regulations	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>

Commercial Projects	
<a href="#">Commercial use of our land/buildings</a>	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">New ways of working</a>	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Explore options for our Theatres</a>	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Improve the return from Fleetwood Market</a>	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Growing care and repair service</a>	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Expand wedding remit and include life events</a>	<span style="background-color: yellow; color: black; border: 1px solid black; border-radius: 50%; padding: 2px;">A</span>

### Comments and Issues - Projects

**Fish processing industry** – Wyre Council have liaised with Associated British Ports (ABP) and they seemed supportive of our initial proposal. They have agreed to pull together a proposal for a joint venture but this is yet to be received.

**Wyre Early Action Project** – The early action integrated team steering group has held three meetings to date which have been well attended by partner agencies. There have been delays from Lancashire County Council Estates and the Police regarding the creation of the Early Action Hub at the Civic Centre. This has been escalated and progress is now imminent. It is expected that a lease will be signed soon.

**Heritage Action Zone** – In August a workshop was facilitated by the Council involving Landscape Management and Heritage Consultancy. A submission to Heritage England was made later that month. Since then, news has been received that that Heritage England are not facilitating any projects within the North West Region and that all successful submissions would be made in Southern England. Heritage England have offered bespoke advice on our projects which will help us in the future.

**Growing the Care and Repair Service** – Three workshops have now been held and an NHS email has been set up for the service. Looking to access additional Disabled Facilities Grants (DFG) funding from the better care fund.

**Expand wedding remit** – The target which was set for wedding hire income at the theatres this year has been met. Secondary spend, from drinks, catering and decorating charges has also been good. Officers are exploring options for the Members' Lounge at the Civic Centre to be refurbished to make it more attractive for future weddings. A Wedding Open day will be held at Marine Hall on 17<sup>th</sup> February 2019.

Measures	Actual	Comparator year/period	Direction
<a href="#">Number of dwellings planning permission is granted for (gross cumulative)</a>	233	314	<span style="background-color: red; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Number of affordable dwellings planning permission is granted for (gross cumulative)</a>	42	52	<span style="background-color: red; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Number of businesses supported</a>	117	272	<span style="background-color: red; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Number of paid up businesses registered with Wyred Up</a>	29	69	<span style="background-color: red; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Out of work benefit claimant count</a> * figure for August 2018	*945	1,025	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Town centre vacancy rates (bi-annual measure)</a>	7.22%	7.37%	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Percentage of adults classified as overweight or obese</a>	**67.7% (16/17)	65.0% (13/15)	<span style="background-color: red; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">R</span>
<a href="#">Excess weight –child 10-11 years (obesity and overweight measure) ANNUAL</a> **Reported on in previous report	**29.1% (16/17)	31.1% (15/16)	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">% clients enabled to remain living in their own home (Care &amp; Repair)</a>	100%	98.5%	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">Number of leisure centre customer visits (cumulative)</a>	446,714	433,974	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>
<a href="#">% of e-contacts as a % of total contacts</a>	40.89%	38.79%	<span style="background-color: green; color: white; border: 1px solid black; border-radius: 50%; padding: 2px;">G</span>

### Comments and Issues - Measures

**Number of businesses supported** – The number of businesses supported during any quarter is highly dependent on the events which have been held during that period. The actuals for this year are lower than the comparator period as less events have been held during this quarter than in previous years.

**Number of paid up businesses registered with Wyred Up** – Wyred Up is undergoing a re-launch and so no new memberships have been processed with quarter. However, 29 businesses are registered and 25 were supported during Q2.

**Percentage of adults classified as overweight or obese** – This measure is captured by Public Health England and is not updated on a quarterly basis. The figure for this, and the excess weight in children aged 10 and 11, is therefore the same as the Q1 report.

PLEASE NOTE: The [hyperlinks](#) give further information on each of the projects and measures (this is available with council intranet access only). Further information on the projects and measures is available for members of the public by request via [mailroom@wyre.gov.uk](mailto:mailroom@wyre.gov.uk) or the Engagement Team: 01253 891000

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## OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME 2018/19

### Committee Meetings

(All meetings are held on Mondays starting at 6pm)

Date	Planned Committee agenda items
<b>2018</b>	
21 May	<ul style="list-style-type: none"> <li>i. Election of Chairman</li> <li>ii. Election of Vice Chairman</li> <li>iii. Draft report of the Engaging with Children and Young People task group</li> <li>iv. Business Plan – Quarterly Performance Statement</li> <li>v. Environmental crime</li> <li>vi. Car parking consultation report</li> <li>vii. O&amp;S Work Programme 2018/19 - update</li> </ul>
25 June	<ul style="list-style-type: none"> <li>i. Review of task group recommendations – Food hygiene</li> <li>ii. Review of task group recommendations – Domestic abuse</li> <li>iii. O&amp;S Work Programme 2018/19 – update (including mention of Modern.gov implementation, Phase 2)</li> </ul>
30 July	<ul style="list-style-type: none"> <li>i. Fylde and Wyre Clinical Commissioning Group – update report</li> <li>ii. Lancashire County Council Health Scrutiny Committee</li> <li>iii. O&amp;S Work Programme 2018/19 - update</li> </ul>
10 September	<ul style="list-style-type: none"> <li>i. Business Plan – Quarterly Performance Statement</li> <li>ii. Outcomes from LGA Peer Review – review of actions taken</li> <li>iii. Digital transformation – update on paperless meetings</li> <li>iv. Statement of accounts</li> <li>v. O&amp;S Work Programme 2018/19 - update</li> </ul>
22 October	<ul style="list-style-type: none"> <li>i. Flooding task group – draft report</li> <li>ii. Entertainment venues</li> <li>iii. O&amp;S Work Programme 2018/19 – verbal update</li> </ul>
26 November	<ul style="list-style-type: none"> <li>i. Business Plan – Quarterly Performance Statement</li> <li>ii. Fees and charges</li> <li>iii. Cost profiles – benchmarking results</li> <li>iv. Treasury management</li> <li>v. O&amp;S Work Programme 2018/19 – update</li> </ul>

Date	Planned Committee agenda items
<b>2019</b>	
7 January	<ul style="list-style-type: none"> <li>i. Business Plan 2019/20 – Leader and Chief Executive to attend</li> <li>ii. Digital transformation – progress report (Service Director Performance and Innovation)</li> <li>iii. O&amp;S Work Programme 2018/19 - update</li> </ul>
11 February	<ul style="list-style-type: none"> <li>i. Business Plan – Quarterly Performance Statement</li> <li>ii. North West Ambulance Service</li> <li>iii. O&amp;S Work Programme 2018/19 - update</li> </ul>
18 March	<ul style="list-style-type: none"> <li>i. Wyre Community Safety Partnership – annual scrutiny review (Head of Environmental Health and Community Safety and Neighbourhood Services and Community Safety Portfolio Holder)</li> <li>ii. O&amp;S Work Programme 2018/19 - update</li> </ul>
29 April	<ul style="list-style-type: none"> <li>i. Annual Schedule of planned investment in assets (Service Director Performance and Innovation)</li> <li>ii. Public Conveniences Task Group – draft report</li> <li>iii. O&amp;S Work Programme 2018/19 - update</li> </ul>

### Scrutiny task group reviews

Date	Format	Topic
October 2017 to May 2018	Task group - completed	Engaging with children and young people
April to October 2018	Task group - completed	Flooding – the role of councillors.
July to September 2018	Task group - completed	'MyHomeChoice' consultation
Started 30 October 2018	Task group	Public conveniences
2019/20	Task group	Car parking - once a further report has been received in June 2019 (see O&SC 26 November 2018, minute 35)
2019/20	Task group	Wyre's theatres - once a further report has been received in June 2019 (see O&SC 26 November 2018, minute 35)
2019/20	Task group	Environmental crime – enforcement and members' role (see O&SC 21 May 2018, minute 5)
2019/20	Possible task group	Support a sustainable future for the fish processing industry

Updated 29 January 2019

## OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME 2019/20

### Committee Meetings

(All meetings are held on Mondays starting at 6pm)

Date	Planned Committee agenda items
<b>2019</b>	
3 June	<ul style="list-style-type: none"> <li>i. Election of Chairman.</li> <li>ii. Election of Vice Chairman.</li> <li>iii. Marine Hall update and task group scoping (see O&amp;SC 22 October 2018, minute 30).</li> <li>iv. Car parking task group scoping document for consideration (see O&amp;SC 26 November 2018, minute 35).</li> <li>v. Overview and scrutiny training and development for the committee and newly elected councillors.</li> <li>vi. O&amp;S Work Programme 2019/20 – planning and update.</li> </ul>
22 July	<ul style="list-style-type: none"> <li>i. Fylde and Wyre Clinical Commissioning Group – update report.</li> <li>ii. Lancashire County Council Health Scrutiny Committee.</li> <li>iii. O&amp;S Work Programme 2019/20 – update.</li> </ul>
9 September	<ul style="list-style-type: none"> <li>i. MyHomeChoice - review of first 12 months of implementation of new arrangements (see O&amp;SC 30 July 2018 and Cabinet 5 September 2018).</li> <li>ii. O&amp;S Work Programme 2019/20 – update.</li> </ul>
21 October	<ul style="list-style-type: none"> <li>i. Neighbourhood policing arrangements – review of first 12 months of implementation of new arrangements (see O&amp;SC 30 July 2018, minute 18).</li> <li>ii. O&amp;S Work Programme 2019/20 – update.</li> </ul>
2 December	<ul style="list-style-type: none"> <li>i. Fees and charges.</li> <li>ii. Cost profiles – benchmarking results.</li> <li>iii. Treasury management.</li> <li>iv. Flooding Task Group - review of implementation of recommendations (Cabinet, 28 November 2018).</li> <li>v. O&amp;S Work Programme 2019/20 – update.</li> </ul>
<b>2020</b>	
27 January	<ul style="list-style-type: none"> <li>i. Business Plan 2020/21 – Leader and Chief Executive.</li> <li>ii. Annual Schedule of planned investment in assets.</li> <li>iii. O&amp;S Work Programme 2019/20 – update.</li> </ul>
16 March	<ul style="list-style-type: none"> <li>i. Wyre Community Safety Partnership – annual scrutiny review.</li> </ul>

Date	Planned Committee agenda items
	ii. O&S Work Programme 2019/20 – update.
27 April	i. O&S Work Programme 2019/20 – update.

### Scrutiny task group reviews

Date	Format	Topic
To start September/October 2019	Task group	Car parking – Scoping Document to be presented to the committee in June 2019 (see O&SC 26 November 2018, minute 35)
To start October/November 2019	Task group	Wyre’s theatres – to be scoped once further report has been received in June 2019 (see O&SC 26 November 2018, minute 35)
	Task group	Environmental crime – enforcement and members’ role (see O&SC 21 May 2018, minute 5)
	Possible task group - originally proposed for 2018/19	Support a sustainable future for the fish processing industry

Updated 29 January 2019